



KEEPER TOURNAMENT SHOWDOWN CANCELLATION/REFUND POLICY

CANCELLATION/REFUND POLICY

- If this tournament gets canceled due to forces beyond our control including inclement weather, the participant registration fees may be transferred to another tournament event, or a 100% credit may be issued to the participant's account. A partially pro-rated refund may be given as well, depending on the circumstance and fees incurred for tournament.
- Injuries do happen prior to events. Understand it becomes difficult to replace goalkeepers in a short period of time. If doctors' notes are supplied due to a sickness, illness or injury, a prorated refund will be reviewed as well as credit for future events.
- For participant withdrawals, a credit/transfer of registration will only be given with advanced notice, 2 weeks before the event with a 75% refund consideration. Approved partial refunds are issued within 30 days of approval. No prorated refunds will be issued for cancelling within the 2 weeks of event time, unless there is a doctor's note restricting activity due to sickness/illness or injury.
- NO Refunds or credits if the player is a "No Show" on game day.

Summary:

- Any cancellation earlier than 2 weeks prior to the event, a 75% refund will be considered.
- Any cancellation due to doctors' notes due to illness/sickness, injury with orders for non-participation, will be considered for a prorated refund and or credit for future events.
- Any cancellation for other reasons within 2 weeks of the event, there are no refunds or credits. Understand the amount of time, scheduling, resources and marketing that happens daily leading up to the event. Replacing and/or finding another goalkeeper in a short period of time becomes difficult and the entire schedules must be redone costing us time and resources.